



### **Release Form for Handbags and Shoes**

In addition to usual wear, handbags and shoes present particular challenges for cleaning due to the fact that they are made from any combination of skins of animals, natural or synthetic made materials and metal or plastic accessories.

The customer should be aware prior to cleaning:

- Certain areas of the animal skin are tender and those areas may become chafed in cleaning.
- Heat and moisture can cause skins to become tender, brittle or stiff.
- Suede and leather has a natural tendency to draw up or shrink. This problem can usually, but not always, be corrected.
- Badly faded skins may show fade even after they have been professionally dyed.
- Dyes may be removed by cleaning and spotting, particularly on heavily stained garments. Multi-colored, fabric/leather combinations and improperly dyed or tanned items can experience dye bleed or loss.
- Unevenly matched color in skins is common in suede and leather garments. This difference in color may become accentuated in cleaning.
- Heavily soiled linings may not clean satisfactorily. Linings are made from cloth and their wear factor is different from hide.
- It is not possible to remove all stains from suede or leather. Some stains cannot be completely removed or may have caused color loss. Stains not visible prior to processing (such as oils, alcohols, proteins, salts and acids) sometimes appear after processing.
- Accessories may prevent certain areas to be able to be cleaned thoroughly.
- Many handbags may contain cardboard or stiffened fabric that may break down or loosen up in the cleaning process.

Rey's Cleaners may clean items on-site or with one of our reputable suede and leather cleaning firm or shoe cleaner. Neither these firms nor Rey's Cleaners can be responsible for damage to any handbag or shoe if one or more of the above conditions exists. Cleaning a handbag or shoe may range in price from approximately \$70 to \$200. Before cleaning, the customer should evaluate whether or not he/she feels that the value and age of the coat are worth the cost of cleaning. Customers signing this release, release Rey's Cleaners from responsibility for any damage to the handbag(s) and or shoe(s) if any of the conditions presented elsewhere on this release exist.

I have read and understand the above information and agree to the conditions stated regarding the cleaning of suede and leather.

Name: \_\_\_\_\_ Date: \_\_\_\_\_